



NOTICE OF NON-DISCRIMINATION

The Rape Crisis Center of Milford, Inc. does not discriminate in its programs, services, or employment based on race, age, gender, religion, national origin, marital status, sexual orientation, disability or criminal record.

All individuals shall have the right to access/inspect their own records and may request the correction or removal of inaccurate, irrelevant, outdated, or incomplete information from his/her records. Questions, concerns, complaints, or requests for additional information regarding this policy may be forwarded to the Executive Director of the Rape Center of Milford.

CLIENT GRIEVANCE AND COMPLAINT PROCEDURE

The Rape Crisis Center of Milford resolves to serve our clients to the highest standards. Clients should bring their grievance or concern to the attention of the counselor who is providing primary services. The counselor will make every attempt to resolve the concern. If the counselor and the client are not able to resolve the issue, either the client or the counselor may bring the issue to the Executive Director.

The Executive Director will request the client and counselor to put the grievance in writing and submit it to the Executive Director. The Executive Director will investigate the complaint and within 10 business days arrange for a meeting with the client and/or counselor.

The Executive Director may be reached by contacting the Center during business hours between 8am and 4pm. Clients may call (203) 874-8712 or send correspondence to:

Executive Director
Rape Crisis Center of Milford, Inc.
70 West River Street
Milford, CT 06460

This notice is provided as required by federal statutes 504, Title IV, and Title IX of the Civil Rights Acts, and Title II of the Americans with Disabilities Act.